



Kahlberg

Dear guests !

In response to the development of the coronavirus, we constantly adhere to the guidelines of the World Health Organization (WHO) and government authorities. We monitor all changes on an ongoing basis, actively adjusting to them. Hotel Kahlberg *** has developed and implemented appropriate sanitary safety procedures for the sake of our wonderful guests and our employees. In view of the above:

- 1) The activities and methods of work of the Kahlberg Hotel are in line with the recommendations of the Minister of Health, the Chief Sanitary Inspector and the WHO.
- 2) Before starting work, each employee is obliged to control body temperature, wash and disinfect hands, use previously washed and disinfected work clothes.
- 3) Each employee has the appropriate knowledge and guidelines for their activities, ensuring maximum safety for guests and colleagues.
- 4) The cleaning of the hotel room, apart from general procedures, is based on the detailed disinfection of all elements (room and bathroom), ozonation of the room and thorough ventilation of the room (before arrival and after leaving the room).
- 5) The rooms during the guests' stay are not subject to standard, daily cleaning service. It will clean only in exceptional circumstances or at the guest's request. Please report requests by phone by 11:00. Requests submitted after this time will be processed the next day.
- 6) According to the guidelines, hotel rooms' bathrooms cannot have blow dryers. Request for personal equipment during your stay.
- 7) We urge guests to pay by bank transfer (before the stay) or on the spot, when checking in with a credit card.
- 8) We urge our guests to report current matters (faults, reservations of services, orders, etc.) by contacting the reception by phone (extension no. 80 from each room), minimizing the time spent at the reception.
- 9) The swimming pool area operates under the sanitary regime from 10:00 to 20:00.



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- 10) Operation of a playroom, outdoor playground, games room (table football, table tennis, billiards) and a gym in a strict sanitary regime.
- 11) The interiors of the hotel are systematically aired, both using the traditional method and with the help of devices increasing the air flow in the facility.
- 12) Hand disinfectants are available in all common areas and entrances to the facility.
- 13) Elements of direct contact (door handles, handrails, chair backs, table tops, elevator buttons, etc.) are subject to disinfection processes by the hotel staff several times a day.
- 14) The MORSKA restaurant serves meals from 8:00 to 20:00. Breakfast is served between 8:00 and 11:00. Dinners are served from 1 p.m. to 6 p.m. Operation of the restaurant in a strict sanitary regime. We invite you to use the outside terrace in the summer season.
- 15) The basis for registering at the property and issuing room cards is that each guest completes a health declaration related to safety COVID-19.
- 16) Hotel Kahlberg *** has the right to limit or suspend certain services that increase the risk to guests and staff.
- 17) Any disturbing health symptoms (cough, shortness of breath, increased temperature, loss of taste and smell) should be immediately reported to the hotel reception by telephone (without leaving the room, waiting for further information and instructions). The hotel reserves the right to control the body temperature of guests when checking in.

**We wish you a safe and peaceful stay
at the Kahlberg Hotel *** :)**